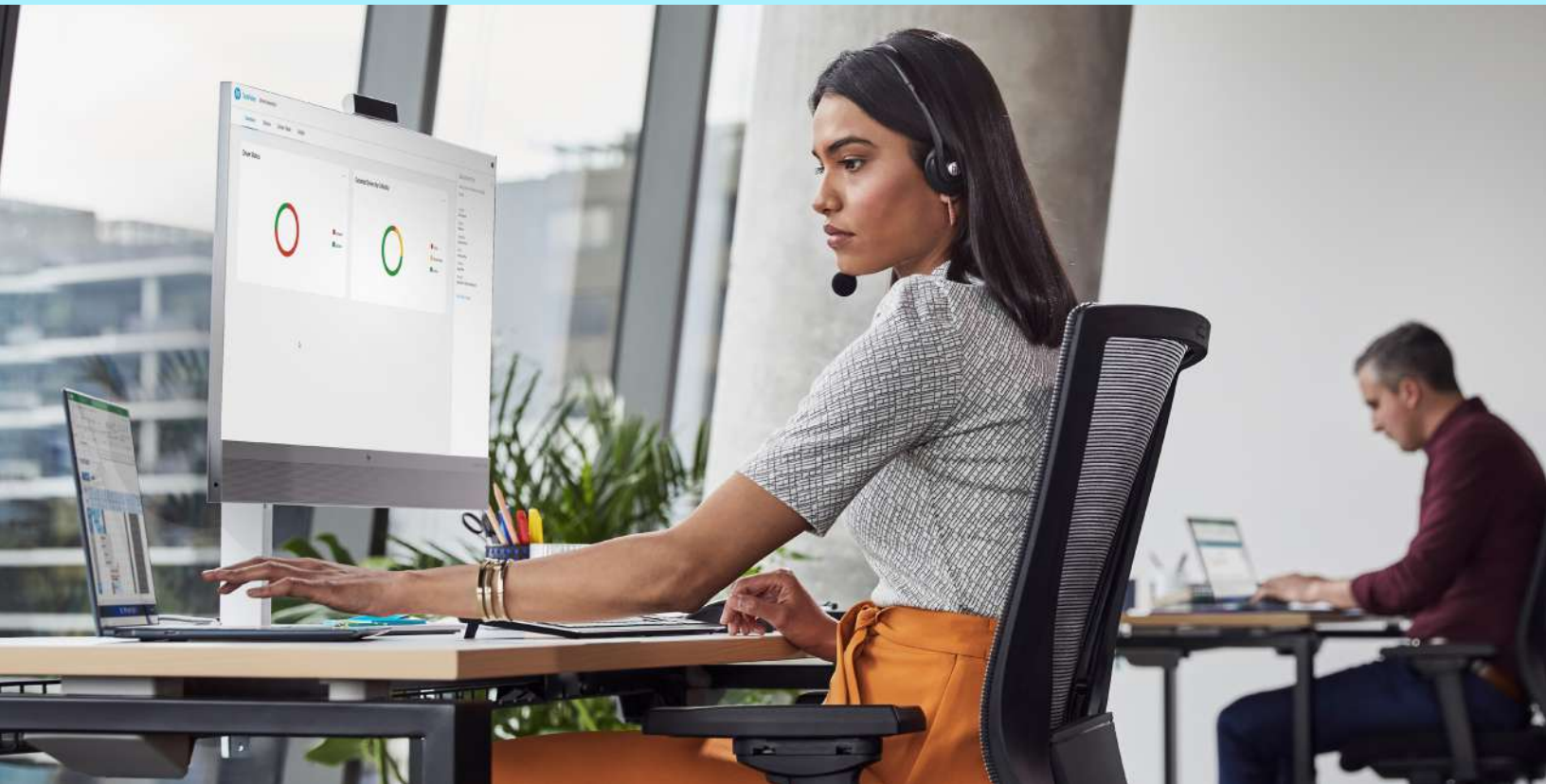


Spot device issues before they happen

Optimize the employee device experience and asset management with the power of HP Proactive Insights¹



Nothing is as integral to the modern employee experience as the daily interaction with workers' biggest tools: the apps and devices they use to get their jobs done.

But how can your IT teams possibly see what's going on with every employee device so they can make the hybrid workplace experience the best it can be?



Redefine the relationship between hybrid workers and IT

Save employees the frustration of a device that suddenly stops working when you proactively identify systems at risk for disk, battery, or full-system thermal failure.

Take advantage of built-in feedback capabilities that make it easy for employees to communicate sentiment and provide feedback on their device experiences, including the ability to launch custom surveys on specific applications.

HP Proactive Insights can also measure, track, and help you improve your end-user satisfaction levels with insights gleaned from telemetry, automation, and employee-experience surveys.



Monitor and manage your multi-vendor, multi-OS devices

Cut down the volume of help desk tickets when you address device and application issues before they cause problems—with less involvement from your IT team.

HP Proactive Insights helps you easily manage asset inventory, device health, and performance—with multi-OS, multi-vendor support from preconfigured, easily customizable dashboards.²

HP devices offer the added convenience of automatic remediation through BIOS management and updates, helping you reduce the load on your IT staff.³ You can even set up data feeds to your IT service management (ITSM) via an API.

Windows 11 Readiness Assessment

With the release of Windows 11, every IT department is planning an OS upgrade. HP Proactive Insights removes the guesswork with intelligence on all devices⁴ in a customer's fleet with the Windows 11 Readiness assessment, making it easy to see:

- How many and which devices are already updated to Windows 11
- The readiness of all devices, and by device model
- Top issues affecting compatibility - along with recommended actions to ensure a migration free of disruption

With this information, IT pros can assess which devices are able to be updated and which devices should be prioritized for refresh. Imagine all devices in the fleet being segmented by readiness and performance risk; there's no better way to prioritize devices for replacement.



HP Proactive Insights is a multi-OS⁵ device fleet management solution that uses cloud-based AI to power...⁶



HARDWARE INSIGHTS

Get visibility into device hard drives, CPU usage, thermal levels, and battery health, enabling you to address and prevent emerging issues before they impact the user experience.



APPLICATION INSIGHTS

Diagnose performance issues, software errors, blue-screen-of-death crashes, and system usage, while updating drivers and patches to help ensure you have safe security profiles.



EMPLOYEE INSIGHTS

Collect, measure, and manage your employee device experience through a correlation of hardware, applications, and surveys across all your devices.

Learn more at hp.com/proactive-insights



¹ HP Proactive Insights and/or included components may vary by region, by operating system, or by authorized HP service partner. Please contact your local HP representative or authorized partner for specific details in your location. HP services are governed by the applicable HP terms and conditions of service provided or indicated to Customer at the time of purchase. Customer may have additional statutory rights according to applicable local laws, and such rights are not in any way affected by the HP terms and conditions of service or the HP Limited Warranty provided with your HP Product.

² Internet access with connection to HP TechPulse portal is required.

³ BIOS updates available only on HP devices.

⁴ For Windows-based devices only. Not applicable to Mac OS, Android, or Chrome OS devices.

⁵ For details on OS coverage, please visit www.hpdaas.com/requirements

⁶ HP TechPulse is a telemetry and analytics platform that provides critical data around devices and applications and is not sold as a standalone service. Installation of the HP TechPulse Client is required to gather telemetry from individual Windows, MacOS, and Android devices. HP TechPulse follows stringent GDPR privacy regulations and is ISO27001, ISO27701, ISO27017, and SOC2 Type2-certified for Information Security. Internet access with connection to TechPulse portal is required. For full system requirements, please visit www.hpdaas.com/requirements

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