

DaaS GO

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DaaS GO

Implementation

Description: Implementation provides streamlined onboarding for account setup and selection of manufacturers predefined assortment. This phase also offers configuration options for single sign-on and device enrollment settings tailored to organizational needs.

Customer Value: Ensures a smooth start of the service, minimizing disruption and accelerating the integration of new devices within the organization, thereby enhancing productivity right from the start.

Deliverables: Complete account setup, successful credit approval, signed contracts, selected and configured devices ready for deployment.

Prerequisites: Legal rights to enter into contracts; optionally, administrative credentials for Azure if integrating SSO.

Foxway Digital Platform

Description: The Foxway Digital Platform acts as the single point for managing all aspects of the DaaS Go services. It offers access to the Eshop, Asset management and insights.

Customer Value: Provides a single point of access for all DaaS Go functionalities, simplifying the management of devices and services while enhancing security through integrated SSO capabilities.

Deliverables: Access to the digital platform, SSO integration with Azure, ongoing platform support, and feature updates.

Prerequisites: Not required but if others than the signed up person should have access Azure AD setup, user roles and permissions configuration is ideal.

Product Management

Description: Oversees the selection, procurement, and lifecycle management of standardized, high-performance tech devices. This service takes care of products available for the service. The process is streamlined through the Foxway web shop, where updates to the product assortment are reflected in real time to ensure there is always devices available.

Customer Value: Ensures consistent access to up-to-date and sustainable technology, simplifying procurement and reducing operational costs over time.

Deliverables: Regularly updated device catalog, proactive management of device transitions

Prerequisites: Choice of Manufacturers

Distribution

Description: Distribution handles the logistics of device distribution using Foxway's robust logistics infrastructure. This component ensures that all devices are delivered efficiently, optimized packaging and consolidated shipping methods to reduce environmental impact when applicable.

Customer Value: Ensures reliable, timely, and eco-friendly delivery of devices, enhancing operational efficiency and supporting corporate sustainability initiatives.

Deliverables: Fast delivery of devices, Tracking of deliver

Limitations:

Domestic deliveries only

Device Configuration

Description: Device Configuration automates the initial setup of devices using integration to Windows Autopilot, Apple ADE, and Android Zero-Touch Enrollment environments. This service ensures that devices are configured to meet specific corporate standards and are ready for immediate use upon delivery,

significantly reducing the workload on IT department.

Customer Value: Devices are operational right out of the box, which minimizes setup time, reduces errors in manual configuration, and ensures a standardized user experience across all deliveries.

Deliverables: Pre-configured devices according to corporate specifications, configuration status reports, and management of configuration profiles.

Prerequisites: Customer is responsible for deployment environment.

Asset Management

Description: Asset Management provides device information such as date of delivery, specifications, lifecycle information and ability take action on each device.

Customer Value: Enhances the oversight and management of technological assets, improving asset utilization and lifecycle planning.

Deliverables: Access to asset management tools, asset reports, renewal notification.

Limitations:

No import of customer currently owned assets

Device Renewal

Description: Device Renewal manages the disposal or redeployment of devices at the end of their service term. This program is designed to ensure that all devices are returned and processed in an environmentally responsible manner, in line with Foxway's sustainability commitments. In connection to new deliveries a return label is provided. If larger amounts of devices will be renewed foxway will optimize delivery and return.

Customer Value: Streamlines the return process, reduces environmental impact, and ensures compliance with global recycling standards.

Deliverables: Return kits, data wiping services, and documentation of environmental compliance.

Swap & Redeploy

Description: This service provides flexible options for the quick swapping or redeployment of devices to address immediate business needs or hardware failures. It ensures minimal disruption to business operations by facilitating express delivery of replacement device.

Customer Value: Minimizes downtime and enhances operational flexibility through quick and efficient hardware swaps and redeployments.

Deliverables: Replacement devices, logistics support for redeployment..

Limitations:

10% yearly flexibility