



 Foxway

Policy

# Foxway Group Quality Policy

At Foxway we are committed to providing high-quality products and services that meet or exceed customer expectations. We are dedicated to promoting sustainable practices and circular economy principles throughout our operations.

We believe that quality is the foundation of our business and that it is essential to our success. We are committed to continuously improving our Quality Management System and to complying with all applicable regulatory requirements.

To achieve this commitment, we will:

- 1. Focus on Customer Satisfaction:** We will understand and meet the needs of our customers and strive to exceed their expectations through effective communication, reliable products and services, and continuous improvement.
- 2. Increase Value Creation:** We shall, in cooperation with our partners, ensure increased value creation through the reuse of IT-related equipment, promoting responsible resource utilization.
- 3. Promote a Culture of Quality:** We will provide the necessary resources, training, and support to all employees to ensure that they are equipped to perform their roles effectively and to contribute to a culture of quality.
- 4. Comply with Applicable Regulations:** We will comply with all applicable regulatory requirements related to our operations, products, and services.
- 5. Drive Continuous Improvement:** We will regularly review and evaluate our Quality Management System to identify areas for improvement and take proactive steps to address them.

We are committed to achieving our Quality objectives and to ensuring that our Quality Management System is effectively implemented and maintained. We will regularly review our Quality Policy to ensure that it remains relevant and aligned with our business goals and objectives.

### Policy Basics

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